SOFTWARE REQUIREMENTS SPECIFICATION

**For**

**Hotel Reservation System**

**Prepared by:-**

*Asvitha S*

*Navinkumar R*

*Rakesh M*

# Introduction

## Purpose

A hotel reservation system is a software application that enables individuals and businesses to book rooms and accommodations in hotels The main objective of the Hotel reservation system is that it provides user with ease access to check the availability of hotels, check in and check out preferences, and maintenance of user credentials. Its primary purpose is to streamline the booking process, improve efficiency, and enhance the overall customer experience.

## Document Conventions

* + - Entire document should be justified.
    - Convention for Main title

Font face: Times New Roman Font style: Bold

Font Size: 14

* + - Convention for Sub title

Font face: Times New Roman Font style: Bold

Font Size: 12

* + - Convention for body

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## Scope of Development Project

The scope of this hotel reservation system entails building a comprehensive Java-based platform that seamlessly facilitates hotel bookings. The development will focus on user-centric interfaces, integrating features such as rating-based hotel selection, service customization, package offerings, and food preferences.

The system will incorporate real-time room availability tracking, robust user management, and secure payment gateways. Emphasizing a modular and scalable architecture, the goal is to create a responsive, accessible, and efficient reservation system.

The development process will prioritize reliability, security, and a streamlined user experience, ensuring a hassle-free journey from hotel selection to payment completion.

Utilizing Java's versatility, the system will feature a secure user management system, real-time room availability tracking, and seamless payment options. Development will prioritize a modular and scalable architecture to accommodate future enhancements. By integrating Java's capabilities, we aim to provide a responsive, accessible, and efficient hotel booking experience, emphasizing reliability, security, and a smooth flow from hotel selection to payment confirmation.

## Definitions, Acronyms and Abbreviations

JAVA -> platform independence SQL-> Structured query Language ER-> Entity Relationship

IDE-> Integrated Development Environment SRS-> Software Requirement Specification

## References

* + - Books

 Software Requirements and Specifications: A Lexicon of Practice, Principles and Prejudices (ACM Press) by Michael Jackson

Software Requirements (Microsoft) Second EditionBy Karl E. Wiegers

Software Engineering: A Practitioner’s Approach Fifth Edition By Roger S. Pressman

* + - Websites

[**http://www.slideshare.net/**](http://www.slideshare.net/)

[**http://ebookily.net/doc/srs-library-management-system**](http://ebookily.net/doc/srs-library-management-system)

# Overall Descriptions

## Product Perspective

Use Case Diagram of Library Management System

*searches*

1

1 *requests*

1

1

1..\*

\*

search\_book



1..\*

check\_limit

check\_availability

User 1

issue\_book

*request\_renew*

<<include>>

*monitors\_request*

1

*monitors\_renew* 1

1

*performs*

*give\_book*

<<include>>

0..\*

1..\*

renew\_book

verify\_member

<<include>>

*take\_book*

1

1 Librarian

Student

0..\*

1..\*

*adds\_new\_book*

*perform\_transaction\_updation*

Staff

\*

\*

return\_book

View\_logs

<<extend>>

add\_book

\*

calculate\_fine

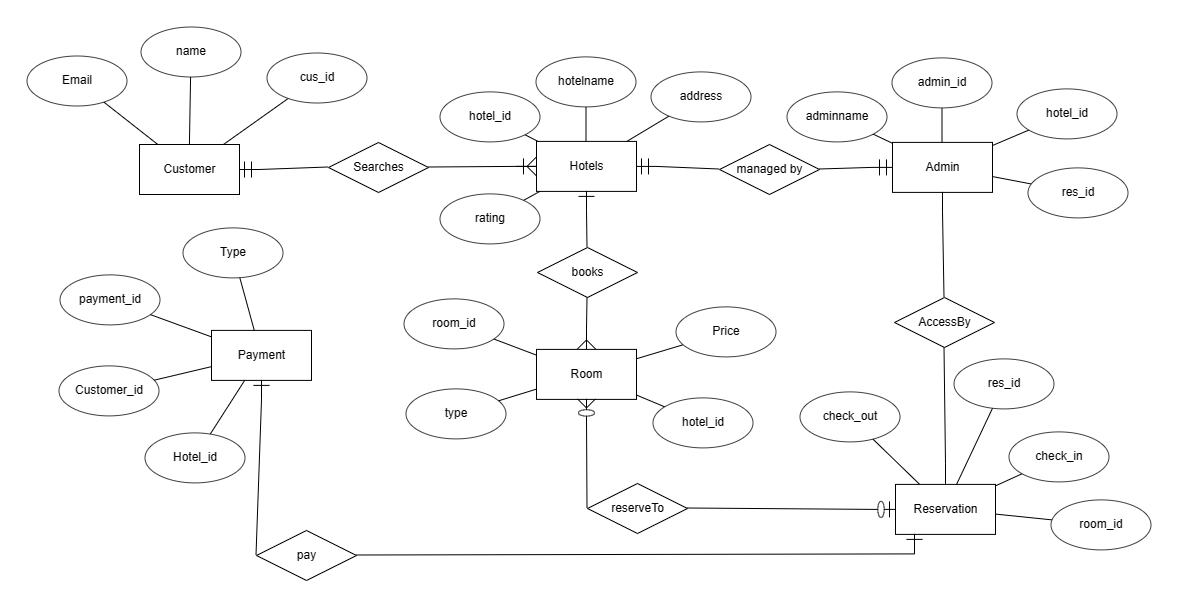
update\_record

This is a broad level diagram of the project showing a basic overview. The users can be either staff or student.. This System will provide a search functionality to facilitate the search of resources. This search will be based on various categories viz. book name or the ISBN. Further the library staff personnel can add/update the resources and the resource users from the

system.The users of the system can request issue/renew/return of books for which they would have to follow certain criteria.

## Product Function

Entity Relationship Diagram of Hotel reservation System



A diagram of a company

Description automatically generated

The Online Hotel Reservation System provides online real time information about the rooms available in the Hotel and the user information. The main purpose of this project is to reduce the manual work. This software is capable of Searching hotels, Reserving rooms, Calculating/Managing Fine, Generating various Reports for Record-Keeping according to end user requirements. The Admin will act as the administrator to user and manage reservation. The user’s status will be maintained in the admin database. The user’s details can be fetched by the admin from the database as and when required. The valid users are also allowed to view their account information.

## User Classes and Characteristics

The system provides different types of services based on the type of users [Administrator /Guests]. Guests are the primary users of the system. They are End-users looking to book accommodations. They use the system to search for rooms, book rooms, and manage their reservations. Guests are typically individuals or groups of individuals who are planning to stay at the hotel. Administrators are Hotel staff responsible for system management.

The features that are available to the Administrator are:-

* + - Full access to the reservation system.
    - Manage room inventory.
    - Set pricing and discounts.
    - View and modify reservations
    - Manage user accounts.
    - Check guests in and out.
    - Assign rooms.
    - View and update guest information.
    - Assist with booking modifications and cancellations.
    - Access guest information and reservations.

The features that are available to the Guests/Users are:-

Registered users:

* + - Can view and manage their profiles
    - Store preferences and booking history
    - Receive exclusive offers and promotions

Guests:

* + - Search for available rooms.
    - Book rooms and manage reservations.
    - View and modify their booking
    - Provide feedback and reviews.

## Operating Environment

The product will be operating in windows environment. The operating environment for a hotel management system involves both the software and hardware components required to run the system effectively. The hotel management system should be compatible with popular operating system such as Windows, shall operate in all famous browsers such as ,Google Chrome, and Mozilla Firefox. A secure database management system is essential for storing and managing hotel data with MySQL. The hardware configuration include Hard Disk: 40 GB, The basic input devices required are keyboard, mouse and output devices are monitor, printer etc.

## Assumptions and Dependencies

The assumptions are:-

* + - The coding should be error free
    - The system should be user-friendly so that it is easy to use for the users
    - The information of all guests, registered users and Administrators must be stored in a database that is accessible by the website
    - The system should have more storage capacity and provide fast access to the database
    - The system should provide search facility and support quick transactions
    - The System is running 24 hours a day
    - Users may access from any computer that has Internet browsing capabilities and and

Internet connection

* + - Users must have their correct usernames and passwords to enter into their online accounts and do actions

The dependencies are:-

* + - The specific hardware and software due to which the product will be run
    - On the basis of listing requirements and specification the project will be developed and run
    - The end users (admin) should have proper understanding of the product
    - The system should have the general report stored
    - The information of all the users must be stored in a database that is accessible by the Hotel reservation System
    - Any update regarding the book from the library is to be recorded to the database and the data entered should be correct

## Requirement

Software Configuration:-

This software package is developed using java as front end which is supported by sun micro system. Microsoft SQL Server as the back end to store the database.

Operating System: Windows NT, windows 98, Windows XP Language: Java Runtime Environment, Net beans 7.0.1 (front end) Database: MS SQL Server (back end)

Hardware Configuration:- Processor: Pentium(R)Dual-core CPU Hard Disk: 40GB

RAM: 256 MB or more

## Data Requirement

The inputs consist of the query to the database and the output consists of the solutions for the query. The output also includes the user receiving the details of their accounts. In this project the inputs will be the queries as fired by the users like create an account, selecting books and putting into account. Now the output will be visible when the user requests the server to get details of their account in the form of time, date and which books are currently in the account.

# External Interface Requirement

## GUI

The software provides good graphical interface for the user and the administrator can operate on the system, performing the required task such as search, view, reserve the rooms.

* + - It allows user to view quick reportslike rating and description of the hotel.
    - It provides availability of rooms and search facility based on different criteria.
    - The user interface must be customizable by the administrator
    - All the modules provided with the software must fit into this graphical user interface and accomplish to the standard defined
    - The design should be simple and all the different interfaces should follow a standard

template

* + - The user interface should be able to interact with the user management module and a part of the interface must be dedicated to the login/logout module

Login Interface:-

In case the user is not yet registered, he can enter the details and register to create his account. Once his account is created he can ‘Login’ which asks the user to type his username and password. If the user entered either his username or password incorrectly then an error message appears.

Search:-

The user can enter the type of room he is looking for and the category he is interested in,then he can search for the required room .

Categories View:-

Categories view shows the categories of rooms available and provides ability to the user to

Search according to the specification.

Admin’s Control Panel:-

This control panel will allow admin to check the availability of rooms and manage the checkin and checkout credentials as well as feedback of the customers.

# System Features

The users of the system should be provided the surety that their account is secure. This is possible by providing:-

* User authentication and validation of members using their unique member ID
* Proper monitoring by the administrator which includes updating account status, showing a popup if the member attempts to issue number of books that exceed the limit provided by the library policy, assigning fine to members who skip the date of return
* Proper accountability which includes not allowing a member to see other member’s account. Only administrator will see and manage all member accounts

# Other Non-functional Requirements

## Performance Requirement

The proposed system that we are going to develop will be used as the Chief performance system within the different hotels which interacts with the admins and users. Therefore, it is expected that the database would perform functionally all the requirements that are specified.

* + - The performance of the system should be fast and accurate
    - Hotel Reservation System shall handle expected and non-expected errors in ways that prevent loss in information and long downtime period. Thus it should have inbuilt error testing to identify invalid username/password
    - The system should be able to handle large amount of data. Thus it should accommodate high number of hotels , rooms , admins and users without any fault

## Safety Requirement

The database may get crashed at any certain time due to virus or operating system failure. Therefore, it is required to take the database backup so that the database is not lost. Proper UPS/inverter facility should be there in case of power supply failure.

## Security Requirement

* + - System will use secured database
    - Normal users can just read information but they cannot edit or modify anything except their personal and some other information.
    - System will have different types of users and every user has access constraints
    - Proper user authentication should be provided
    - No one should be able to hack users’ password
    - There should be separate accounts for admin and members such that no member can access the database and only admin has the rights to update the database.

## Requirement attributes

* + - There may be multiple admins creating the project, all of them will have the right to create changes to the system. But the members or other users cannot do changes
    - The project should be open source
    - The Quality of the database is maintained in such a way so that it can be very user friendly to all the users of the database
    - The user be able to easily download and install the system

## Business Rules

A business rule is anything that captures and implements business policies and practices. A rule can enforce business policy, make a decision, or infer new data from existing data.This includes the rules and regulations that the System users should abide by. This includes the cost of the project and the discount offers provided. The users should avoid illegal rules and protocols. Neither admin nor user should cross the rules and regulations.

## User Requirement

The users of the system are customers and admins of the hotels who act as administrator to maintain the system. The users are assumed to have basic knowledge of the computers and internet browsing. The administrators of the system should have more knowledge of the internals of the system and is able to rectify the small problems that may arise due to disk crashes, power failures and other catastrophes to maintain the system. The proper user interface, user manual, online help and the guide to install and maintain the system must be sufficient to educate the users on how to use the system without any problems.

The admin provides certain facilities to the users in the form of:-

* + - Backup and Recovery
    - Forgot Password
    - Data migration i.e. whenever user registers for the first time then the data is stored in the server
    - Data replication i.e. if the data is lost in one branch, it is still stored with the server
    - Auto Recovery i.e. frequently auto saving the information
    - Maintaining data i.e. Data Organization
    - The server must be maintained regularly and it has to be updated from time to time

# Other Requirements

## Data and Category Requirement

There are different categories of users namely Customer, Admin, etc. Depending upon the category of user the access rights are decided.It means if the user is an administrator then he can be able to modify the data, delete, append etc. All other users except the Customer only have the rights to retrieve the information about database. Similarly there will be different categories of rooms available. According to the categories of rooms their relevant data should be displayed. The categories and the data related to each category should be coded in the particular format.

## Appendix

A: Admin, Abbreviation, Acronym, Assumptions; R: Rooms , Books, Business rules; C: Class, Customer ,Conventions; D: Data requirement, Dependencies; G: GUI; K: Key; H: Hotels ;M: Member; N: Non-functional Requirement; O: Operating environment; P: Performance,Perspective,Purpose; R: Requirement, Requirement attributes; S: Safety, Scope, Security, System features; U: User, User class and characteristics, User requirement;

## Glossary

The following are the list of conventions and acronyms used in this document and the project as well:

* + - Administrator: A login id representing a user with user administration privileges to the software
    - User: A general login id assigned to most users
    - Customer: Intended users for the software
    - SQL: Structured Query Language; used to retrieve information from a database
    - SQL Server: A server used to store data in an organized format
    - Layer: Represents a section of the project
    - User Interface Layer: The section of the assignment referring to what the user interacts with directly
    - Application Logic Layer: The section of the assignment referring to the Web Server. This is where all computations are completed
    - Data Storage Layer: The section of the assignment referring to where all data is recorded
    - Use Case: A broad level diagram of the project showing a basic overview
    - Class diagram: It is a type of static structure diagram that describes the structure of a system by showing the system’s cases, their attributes, and the relationships between the classes
    - Interface: Something used to communicate across different mediums
    - Unique Key: Used to differentiate entries in a database

## Class Diagram

A class is an abstract, user-defined description of a type of data. It identifies the attributes of the data and the operations that can be performed on instances (i.e. objects) of the data. A class of data has a name, a set of attributes that describes its characteristics, and a set of operations that can be performed on the objects of that class. The classes’ structure and their relationships to each other frozen in time represent the static model. In this project there are certain main classes

which are related to other classes required for their working. There are different kinds of relationships between the classes as shown in the diagram like normal association, aggregation, and generalization. The relationships are depicted using a role name and multiplicities. Here ‘Librarian’, ‘Member’ and ‘Books’ are the most important classes which are related to other classes.

